Resource Family Approval (RFA) - Project Management Team (PMT) Conference Call / Webinar Meeting Minutes

June 19, 2014 · 1:30 – 3:30

PURPOSE OF MEETING

- Updates
- RFA Outreach and Engagement

PARTICIPANTS

California Department of Social Services (CDSS)

Kings County

San Francisco County
San Luis Obispo County
Santa Barbara County

Santa Clara County

Shared Vision Consultants

Lisa Molinar Joni Pitcl

Debbie Blagsvedt

Greetings and Introductions

CDSS Updates:

- State IV-E Plan has been approved.
- There are two new claiming codes.
- Working on finalizing the Data Elements spreadsheet. Then send out for feedback and comments.
- Emergency Funds are available for families prior to completion of their home approval when providing care for a child as an emergency placement or for a compelling reason.
 - It is federally and county funded 85/15 for first 30 days and 50/50 thereafter until a home is approved, as long as it is only one episode in 12 months.
- A letter will be sent out to all participating counties explaining the use of claiming codes and the Emergency Funds once approved by Fiscal and Legal.
- There was a comment regarding possible inconsistencies regarding Emergency Funds in previous ACL's.
- Instructions will be forth coming regarding workarounds for CWS/CMS.
- CDSS will be visiting Santa Clara June 24th and will be visiting San Francisco in July.

County Updates

Santa Clara County – Implementation to begin July 1, 2014

- Had their first orientation on May 10th.
- Staff are meeting weekly to discuss implementation and emergency placement.
- They have 12 additional staff to help with RFA and the adoption process.
- Have a MOU in place with the Department of Public Health.

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San Luis Obispo County - Implementation began November 1, 2013

- Have received 90 applications and approved 22 homes.
 - o Over 12 have withdrawn.
 - o Sixteen emergency placements, with the majority of them being approved under 90 days.
- Have two units working together with approximately 10 ½ social workers.

<u>Kings County – Implementation began January 15, 2014</u>

- Have received 98 applications and approved 15 homes.
 - o Doing both emergency placements and regular placements with relatives.
- They have combined some PRIDE sessions to make six instead of nine.
- Relatives are enjoying and appreciating the training.

Santa Barbara – Implementation began March 1, 2014

- Have received 35 applications
 - Eight emergency placements.
- Having challenges around training and orientation in regards to different languages.

<u>San Francisco County – Implementation to begin in August</u>

- Meeting with units, foster parents, probation, forms
- Working on training development multiple languages
- Sending out information notices to get the word out about RFA.
- Fine tuning things as they get closer to implementation.

Topics of Discussion

- Q: Does a RFA file need to be retained forever? Even when it transfers to an adoption case?

 Answer: Yes, it needs to be kept forever. It is uncertain at this time whether a file needs to be in both the RFA unit and Adoption unit or just in the Adoption unit when a case transfers to adoptions. To be discussed further.
- **Q:** What is considered a caseload? Do we factor in whether a social worker is or is not completing a homestudy?
- Counties really need RFA forms translated. CDSS has been diligently working on this however; the process is taking more time than anticipated.

Outreach and Engagement

Child and Family Policy Institute of CA (CFPIC) and Shared Vision Consultants (SVC) have joined the RFA team. They presented a PowerPoint to share how they will be involved and what they have done so far.

- Involvement will include:
 - Supporting the implementation counties
 - o Developing materials to help launch the remaining 53 counties

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- Helping CDSS with facilitation of the RFA planning process
- Discussed communication planning goals and broke down suggested communication strategies including:
 - o Key messages
 - 1. Permanency
 - 2. Streamlined Process
 - 3. Results are Benefits to Families and Improved Outcomes
 - Target audiences
 - 1. External
 - 2. Internal
 - Communication Materials
 - 1. RFA fact sheets
 - 2. Frequently Asked Questions (FAQs)
 - 3. Brochures for service providers and prospective resource families
 - 4. PowerPoint presentations
- SVC and CFPIC Next Steps
 - o Develop first RFA update
 - Draft key messages with participants input and suggestions, from today's webinar, and distribute for review
 - o Establish communications work group.

Group Agreements

• If counties complete a list of FAQ's they will send them to CDSS for review prior to putting them out for the public to view.

Next Steps

- Project Management Team members have been invited to participate in a communications work group. If interested email Debbie Blagsvedt at dsblags@yahoo.com.
- Santa Clara to begin implementation July 31, 2014.
- San Francisco will implement in August.
- We will have our next conference call/webinar on September 18, 2014. A webinar invite will be emailed out prior to meeting.

Please submit any comments and/or questions via email to RFA@dss.ca.gov.